**Santa’s Line Facilitator**

**Note: THIS POSITION IS NOT NEEDED AFTER SANTA LEAVES ON DECEMBER 26TH**

Key Responsibilities:

* Greet visitors to the line and inform that this is the line to see Santa (direct visitors to the Front Yard if needed)
* Close the line for Santa’s lunch break (at 12:30 PM)
* Close the line for the end of the day (at 4:30 PM)
* Inform visitors about Santa’s break and when he will return
* Create an atmosphere of fun and enthusiasm
* Clean and sanitize area at regular intervals according to cleaning schedule

Qualifications and Required Skills:

* Ability to follow written and verbal instructions
* Ability to stand for extended periods of time
* Ability to interact with visitors in a professional and cheerful manner

**Santa’s Front Yard & Story Time Host:**

**Note: THIS POSITION DOES NOT REPLACE THE FRONT YARD STAFF PERSON (NEEDED FOR PEAK DAYS/TIMES)**

Key Responsibilities:

* Greet visitors to the front yard and inform them of available activities
* Assist children with activities as needed
* Clean and sanitize area at regular intervals according to cleaning schedule
* Keep area neat and tidy when children aren’t playing
* Restock activity supplies as needed
* Facilitate Story Times
* Assist families with picking up their Santa photos

Qualifications and Required Skills:

* Ability to follow written and verbal instructions
* Ability to stand for extended periods of time
* Ability to interact with visitors in a professional and cheerful manner

**Snowfall Express Greeter Volunteer**

Key Responsibilities:

* Greet visitors to the train
* Create an atmosphere of fun and enthusiasm
* Clean and sanitize area at regular intervals
* Close the line for the Snowfall Express at 4:30 PM

Qualifications and Required Skills:

* Ability to follow written and verbal instructions
* Ability to stand for extended periods of time
* Ability to interact with visitors in a professional and cheerful manner

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| **Friday November 29th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 12PM – 4PM | Front yard does not open until after Santa lands on opening day. Train is scheduled to open at 10AM that day. |
| Santa’s Line Facilitator | 1:15PM – 5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Saturday November 30th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Santa Breakfast in Tea Room from 8:00AM-10:15AM. CCX & Galleries open at 8:30AM. Volunteers not needed until 8:45AM |
| Santa’s Line Facilitator | 8:45AM – 12:45PM |
| Santa’s Line Facilitator | 12:30 – 5PM |
| Snowfall Express Greeter | 8:45AM – 12:45PM |
| Snowfall Express Greeter | 12:30 – 5PM |

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| **Sunday December 1st** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | Santa Breakfast in the Great Hall from 9AM to 9:45AM. CCX & Galleries open at 9AM. Volunteers not needed until 9:45AM |
| Santa’s Line Facilitator | 9:45AM – 1:30PM |
| Santa’s Line Facilitator | 1:15PM –5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Monday, December 2nd** | **Shift Times** | **Notes** |
| Santa’s Line Facilitator | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Tuesday, December 3rd** | **Shift Times** | **Notes** |
| Santa’s Line Facilitator | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Wednesday, December 4th** | **Shift Times** | **Notes** |
| Santa’s Line Facilitator | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Thursday, December 5th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10 AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Friday, December 6th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45AM | Magical Mornings at 9AM in the Front Yard. Volunteers needed beginning at 8:45AM. |
| Santa’s Line Facilitator | 8:45AM – 12:45AM |
| Santa’s Line Facilitator | 12:30 – 4:30PM |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 4:30PM |

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| **Saturday December 7th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | Santa Breakfast in the Great Hall from 9AM to 9:45AM. CCX & Galleries open at 9AM. Volunteers not needed until 9:45AM |
| Santa’s Line Facilitator | 9:45AM – 1:30PM |
| Santa’s Line Facilitator | 1:15PM – 5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Sunday December 8th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | Santa Breakfast in the Great Hall from 9AM to 9:45AM. CCX & Galleries open at 9AM. Volunteers not needed until 9:45AM |
| Santa’s Line Facilitator | 9:45AM – 1:30PM |
| Santa’s Line Facilitator | 1:15PM – 5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Monday, December 9th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Tuesday December 10th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Wednesday December 11th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Thursday December 12th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Friday December 13th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Magical Mornings at 9AM in the Front Yard. Volunteers needed beginning at 8:45AM. |
| Santa’s Line Facilitator | 8:45AM – 12:45PM |
| Santa’s Line Facilitator | 12:30 – 4:30PM |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 4:30PM |

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| **Saturday December 14th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | \*Breakfast Rental (same time as a normal Santa Breakfast in Great Hall [9:00AM to 9:45AM] |
| Santa’s Line Facilitator | 8:45AM – 12:45PM |
| Santa’s Line Facilitator | 12:30 – 5PM |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 5PM |

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| **Sunday December 15th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | Santa Breakfast in the Great Hall from 9AM to 9:45AM. CCX & Galleries open at 9AM. Volunteers not needed until 9:45AM |
| Santa’s Line Facilitator | 9:45AM – 1:30PM |
| Santa’s Line Facilitator | 1:15PM – 5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Monday December 16th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Tuesday December 17th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Wednesday December 18th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Thursday December 19th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Santa’s Line Facilitator | 10AM – 2PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Friday December 20th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Magical Mornings at 9AM in the Front Yard. Volunteers needed beginning at 8:45AM. |
| Santa’s Line Facilitator | 8:45 – 12:45PM |
| Santa’s Line Facilitator | 12:30 – 4:30PM |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 4:30PM |

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| **Saturday December 21st** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | Santa Breakfast in the Great Hall from 9AM to 9:45AM. CCX & Galleries open at 9AM. Volunteers not needed until 9:45AM |
| Santa’s Line Facilitator | 9:45AM – 1:30PM |
| Santa’s Line Facilitator | 1:15PM – 5PM |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Sunday December 22nd** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Tea Room Santa Breakfast from 8:00AM-10:15AM. Galleries open at 8:30AM. Volunteers needed beginning at 8:45AM. |
| Santa’s Line Facilitator | 8:45AM – 12:45PM |
| Santa’s Line Facilitator | 12:30 – 5PM |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 5PM |

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| **Monday December 23rd** | **Shift Times** | **Notes** |
| Santa’s Line Facilitator | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Tuesday December 24th** | **Shift Times** | **Notes** |
| Santa’s Line Facilitator | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Thursday December 26th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Friday December 27th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Magical Mornings at 9AM in the Front Yard. Volunteers needed beginning at 8:45AM. |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30PM – 5PM |

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| **Saturday December 28th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Sunday December 29th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 10AM – 2PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Monday, December 30th** | **Shift Times** | **Notes** |
| Snowfall Express Greeter | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Tuesday, December 31st** | **Shift Times** | **Notes** |
| Snowfall Express Greeter | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Wednesday, January 1st** | **Shift Times** | **Notes** |
| Snowfall Express Greeter | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Thursday, January 2nd** | **Shift Times** | **Notes** |
| Snowfall Express Greeter | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Friday, January 3rd** | **Shift Times** | **Notes** |
| Front Yard Support Host | 8:45AM – 12:45PM | Magical Mornings at 9AM in the Front Yard. Volunteers needed beginning at 8:45AM. |
| Snowfall Express Greeter | 8:45AM – 12:45AM |
| Snowfall Express Greeter | 12:30 – 4:30PM |

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| **Saturday, January 4th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |

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| **Sunday, January 5th** | **Shift Times** | **Notes** |
| Front Yard Support Host | 9:45AM – 1:30PM | This is a standard day with no extra programming, standard shift times for train, peak only for front yard. |
| Snowfall Express Greeter | 9:45AM – 1:30PM |
| Snowfall Express Greeter | 1:15PM – 5PM |